

Independent Support

We work alongside the Southampton Independent Support Service who can provide specific information about Education, Health and Care Plans to children/young people or their parents.

Their main tasks are to:

- Help you to understand the process for EHC Assessments and Plans
- Provide support if you are transferring from a Statement of SEN or Learning Difficulty Assessment to an EHC Plan
- Provide you with information and advice to help you understand personal budgets

To contact an Independent Supporter call 023 8055 7607



What else do we do?

Parents/carers have told us that they want the opportunity to meet with others who have 'walked in their shoes'. We run **parent/carer meetings and workshops** to enable this kind of support.

If we identify that more support than we are able to provide is necessary, we will **signpost** to other relevant agencies.

Contact Us

187a Portswood Road
Southampton
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023 8055 7607

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www.southamptonmencap.org

Southampton Information, Advice and Support Service

Formerly Southampton Parent Partnership Service



Empowering children and young people with special educational needs/disabilities and their parents/carers to make informed decisions about education, health and social care.





Who we are

Every Local Authority is required by law to offer an Information Advice and Support (IAS) Service (formerly known as Parent Partnership).

The Southampton IAS Service provides impartial, factual information and practical support for children/young people and their parents/carers to navigate through the system of special educational needs (SEN) and disability.

What we advise about

Statements of SEN	Education, Health and Care Plans
Appealing decisions	Educational jargon
School exclusions	Annual reviews
School transport	Education for ages 0-25
SEN processes and law	How to request support from school/college
Health	Social Care



What we can do

- ✓ provide a free, confidential service
- ✓ provide accurate and neutral information
- ✓ let you know what to expect from school/college and the local authority
- ✓ help you understand your rights and responsibilities
- ✓ support you so that your views are heard and understood
- ✓ support you at meetings
- ✓ put you in touch with other groups

